

monokee

CASE STUDY
GIBUS S.P.A



GIBUS PORTAL

ADVANCED IDENTITY AND ACCESS MANAGEMENT

Gibus[®]

THE SUN FACTORY · ITALY

BACKGROUND

GIBUS is an Italian company founded in 1982. Leader in the design and production of awnings and pergolas as well as a series of accessories such as windows, lighting systems, audio systems, heaters.

For years GIBUS has brought worldwide, the excellence of the Made in Italy and the Italian lifestyle.



GIBUS PORTAL

Business Needs

Provide thousands of dealers, distributed all over the world, a single point of access to the all services that GIBUS makes available to them, in order to guarantee a safe access to the resources, thus reducing IT costs.

Challenges

Gibus is a consolidated company on the international market that collaborates with many professional and ateliers spread all over the world. Interacting with so many dealers and providing them the right access to the right resources becomes differentiating in a world where to maintain competitiveness it is necessary to have secure access to countless digital applications and channels. Furthermore, associating the right resources to the right users, implies considerable management difficulties, which imply delays in sales, financial losses with a negative impact on competitiveness



Solution

After collaborating with Gibus and carried out an in-depth analysis of their needs, Monokee platform was chosen to manage the users access management. Athesys managed to customize the platform, chosen precisely for its adaptability and customization with respect to Gibus' business necessities.

Athesys has collaborated with Gibus to manage processes and functions related to digital identities in an intuitive and effective way through Monokee, a flexible, intuitive, secure and powerful platform, which allows:

- Management of user provisioning and access to the company portal
- Federation of the company portal created by third parties through the use of the SAML2.0 federation protocol where Monokee plays the role of the Identity Provider
- Customization of graphics design of the login pages, display of user data, reset password, forgot username and email sent following related actions.
- Customization of password reset and forgot username flows
- Creation of an agent that allows you to retrieve data from the company's CRM and keep the synchronization between these data and those stored in Monokee
- Display of used security APIs used by the Gibus portal

